Creating a Bike Reservation for an Amtrak Pacific Surfliner Train

There is only room for 7 bikes aboard the early morning train. A reservation is required prior to boarding. A reservation can only be made over the phone and can be applied to a multi-ride ticket. Prior to calling, be sure you have your

*reservation number

*requested train number. The new early morning train is #759. Your bike reservation is connected to a specific time and train so it cannot be transferred to a differently timed train if your work schedule changes.

1) Purchase, or have ready your train ticket Reservation Number. This number appears at the top right hand corner of your ticket.



- 2) Call 1-800 USA RAIL / 1-800 872-7245 and listen to the phone prompts
- 3) Say "Reservations."
- 4) Say "I already have a reservation."
- 5) Say "It's something else."
- 6) You will now be connected to an Amtrak reservations specialist.
- 7) Say that you currently have a multi-ride train pass and would like to add a bike reservation.
- 8) They will ask for your reservation number and name and which train you would like to add a bike reservation to.
- 9) You will receive a bike reservation number separate from your train reservation number. Have both reservations when you bring your bike on the train.
- 10) Be sure the reservationist has your correct email address on file. Otherwise, your bike reservation will be sent to train@trafficsolutions.org.

For more information about bring a bike on the Amtrak Pacific Surfliner, please see <u>Amtrak's FAQs about</u> bringing your bicycle onboard.